

RBA 0.0 **Agency Summary**
 BOARD OF RESPIRATORY CARE EXAMINERS
 Jack Confer, Executive Director
 Board of Respiratory Care Examiners (602) 542-5995
 A.R.S. §§ 32-3521 to 32-3558

Mission:

To exercise state regulatory authority over respiratory care practitioners by granting licenses; maintaining public records for all practitioners within Arizona; and enforcing rules and statutes to ensure the public health, welfare, and safety.

Description:

Respiratory Care Practitioners work in therapeutic, surgical, and/or clinical settings to monitor respiration and lung health, as well as to diagnose and treat disorders. The Board of Respiratory Care Examiners regulates the practice of respiratory care in Arizona. The Board examines and licenses respiratory care practitioners based on minimum competency standards set by the Legislature. Additionally, the Board enforces state laws, rules, and regulations set forth to ensure public safety and investigates complaints filed against a member of the professional community.

◆ **Goal 1** To process licensing and renewal applications in a timely and accurate manner.

- Objective:** 1 FY2017: Implement and track application time frames pursuant to rule and Auditor General recommendation.
- FY2018: Monitor and evaluate online system for efficiency. Offer additional online services to licensees.
- FY2019: Implement plan to reduce time to issue a license by using technology and decrease staff time.

Performance Measures	FY 2017 Actual	FY 2018 Estimate	FY 2019 Estimate
New licenses issued.	314	290	290
Explanation: Total number of licenses issued			
Average number of days to renew a license	2	2	2
Explanation: Average number of days from receipt to granting a temporary license			
Total number of applications for permanent licenses	1777	1,750	1750

◆ **Goal 2** To ensure the placement of each allegation of professional misconduct on the Board's agenda for review in a timely manner.

- Objective:** 1 FY2017: Implement new database solution.
- FY2018: Integrate the information in the complaint database with the information in all databases. (ongoing)
- FY2019: Review, change and update system for continued efficiencies.

Performance Measures	FY 2017 Actual	FY 2018 Estimate	FY 2019 Estimate
Total number of complaints received	145	120	120
Explanation: Total number of complaints received			
Average days from receipt of complaint to resolution	92	180	92
Explanation: Average number of day to close a complaint			
Average monthly backlog of complaints not yet resolved	43	30	30
Explanation: Total number of complaints pending from month to month			
Number of licenses revoked or suspended	14	5	5
Explanation: Total number of licenses revoked or suspended			
Total number of practitioners investigated	143	100	130
Percent of investigations resulting in disciplinary or enforcement action	10	10	10
Total percent of licensees receiving disciplinary action	3	2	2